



Institut zur Qualitätsentwicklung  
im Bildungswesen



# How valid are school inspections? Problems and strategies for validating processes and results

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„Quality Assurance in the Work of  
Inspectors“



## What this talk will cover



1. The Instrument of School Inspectorates in Germany
2. Concepts of Validity
3. Applying some Aspects of a Validity Framework to School Inspection
4. Summary & Recommendations

- ➔ School inspectorates are expected to be the most powerful tool in advancing quality assurance, school improvement, innovation implementation, and school accountability (cf. Döbert & Dederling, 2008)
- ➔ Between 2004 and 2008 all 16 states implemented some form of an external evaluation scheme for their schools
- ➔ In Brandenburg, e.g., inspection of one school costs on average 10,000 EUR, summing up to 1.5 Mio EUR per year or 7.5 Mio EUR per inspection cycle for all public schools.
- ➔ Legitimate question: Do school inspections yield valid assessments of school quality (improvement) that justify these expectations and costs?

The concept of validity has historically seen a variety of iterations that involved “packing” different aspects into the concept and subsequently “unpacking” some of them.

## Points of broad consensus

- ➔ Validity is the most fundamental consideration in the evaluation of the appropriateness of claims about, and uses and interpretations of assessment results.
- ➔ Validity is a matter of degree rather than all or none.

Broad, but not universal agreement  
(for a dissenting viewpoint, see Lissitz & Samuelson, 2007)

- It is the **uses** and **interpretations** of an assessment result, i.e. the **inferences**, rather than the assessment result itself that is validated.
- Validity may be relatively high for one use of assessment results by quite low for another use or interpretation.

## Main controversial aspect

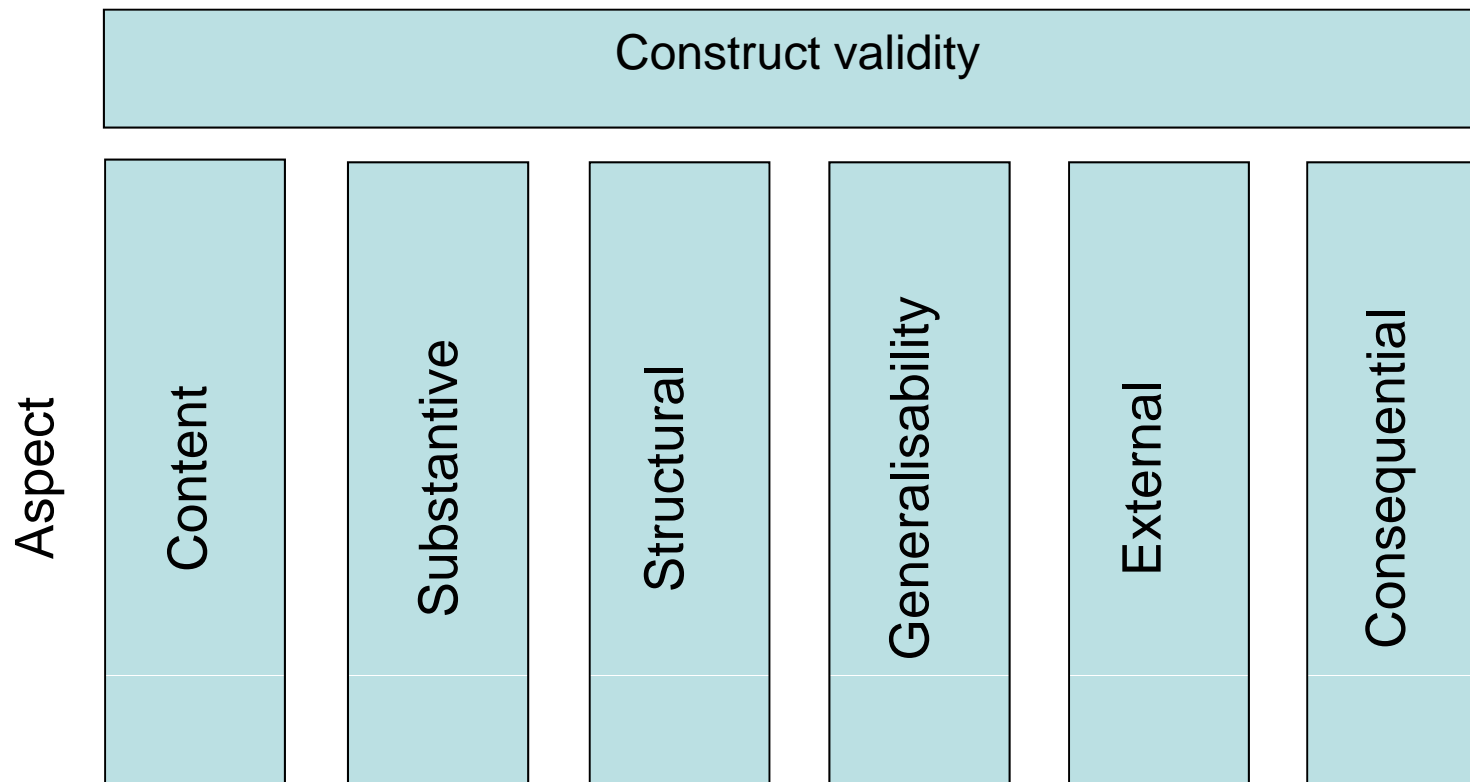


- “The consequential aspect of (...) validity includes evidence and rationales for evaluating the intended and unintended consequences of score interpretation and use in both the short- and long-term” (Messick, 1995, p. 746)
- “[T]he validation process is scientific as well as rhetorical and requires both evidence and argument” (p. 747).

# Samuel Messick's Unitary Concept of Validity



- ➔ Validation takes the form of an open-ended argument that evaluates the overall plausibility of the proposed interpretations of an assessment result and its consequences.



# Data Sources Used



[A]

- Secondary analysis of school inspection data from the state of Brandenburg.
- All schools inspected between school years 2005/06 and 2007/08 ( $N = 368$ ).

[B]

- First wave of a survey of  $N=173$  principals and  $N=660$  teachers of schools inspected in the 2006/07 and 2007/08 academic years
- Survey covers the perceived effects and side-effects of past inspections



- Fundamentally, a school inspection amounts to a highly complex diagnosis of an organisation that draws on various methods from social research (observation, surveys, interviews, document analysis).
- Inspectors summarize and collate a considerable amount of information, so as to arrive at a final evaluation of the quality of a school.
- The school inspection in Brandenburg evaluates sixteen quality dimensions assigned to 6 “quality areas” (higher order dimensions) with a total of 78 indicator items.



# A typical school profile as a result of school inspection



Quality areas	Quality dimensions (QD)	Very strong	strong	weak	Very weak
OUTPUT	QD 1: Competencies	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	QD 2: School leaving certificates	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	QD 3: Satisfaction	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
LEARNING CULTURE	QD 4: Internal school curricula	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	QD 5: Classroom management	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	QD 6: Activation of learning processes	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
	QD 7: Goal-oriented learning processes	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	QD 8: Class and working atmosphere	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	QD 9: Transparent achievement expectations	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	QD 10: Diagnostic and individual promotion	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
SCHOOL CULTURE	QD 11: Active participation	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	QD 12: Co-operation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	QD 13: School leadership	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
SCHOOL MANAGEMENT	QD 14: Quality management	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
	QD 15: Organization	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
PROFESSIONAL DEVELOPM.	QD 16: Professional development	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
QUALITY DEVELOPMENT	QD 17: School program	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	QD 18: School self-evaluation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

# A typical example of a quality dimension in the evaluation process in Brandenburg school inspection



Quality Dimension 4: Internal School Curricula		Rating			
Source	Indicator	+	o	-	#
DA, HS, HD, T, TQ	4.1 Internal school curricula are developed and coordinated in school conferences	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
DA, HS, HD, T	4.2 Internal school curricula describe competence domains	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
DA, HS, HD, T, TQ	4.3 Interdisciplinary elements are components of school instruction planning	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
HS, HD, T	4.4 Teachers co-ordinate methodological and subject-related questions among themselves	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
DA, HS, HD, T, S, P, PvE	4.5 The goals and content of instruction are transparent to students, parents as well as partners for vocational education	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
DA, HS, HD, S, T, TQ	4.6 Learning opportunities presented by the school include aspects of practical learning	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
HS, HD, T, S	4.7 School internal curricula contain specifications for the application of media	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Requirement for meeting standard: The standard for this dimension is met when Indicator 4.1 is positive together with three of the other indicators 4.2 to 4.7.		Total Score: 4 <input type="checkbox"/> 3 <input checked="" type="checkbox"/> 2 <input type="checkbox"/> 1 <input type="checkbox"/>			

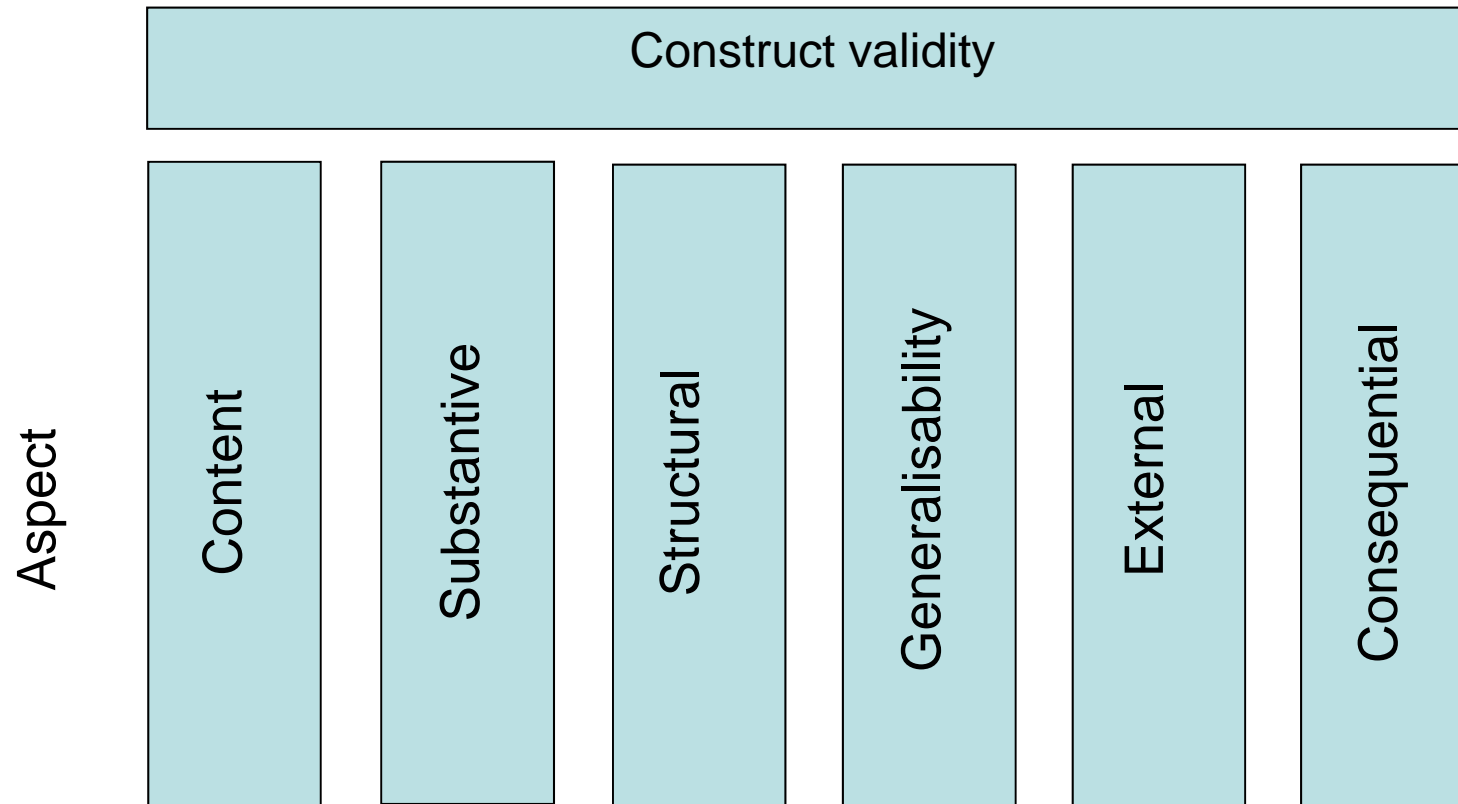
Note. HS = interview with head of school; HD = interview with head of school department; T = teacher interview; S = student interview; P = parent interview; PvE = interview with partners of vocational education; OB = lesson observation; DA = data collection questionnaire; TQ = teacher questionnaire; "+" = positive contribution; "o" = little contribution; "-" = negative contribution; # = no rating possible; 1 = mostly weak (no indicator "+"); 2 = more weak than strong (standard not fulfilled); 3 = more strong than weak (standard fulfilled); 4 = mostly strong (85 % of all indicators "+" and none "-").

## Claims of Brandenburg's inspectorate:

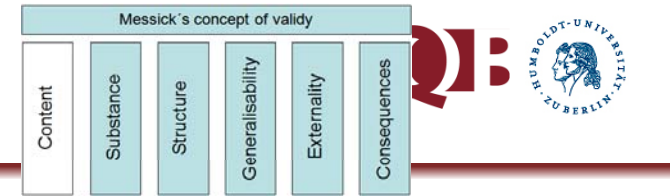
- ➔ Evaluation of a school's performance by means of assessing process quality and output quality
- ➔ Increasing the validity of a school's self-evaluation through an external, more objective view
- ➔ Advancing the within-school processes of discussion and development
- ➔ Monitoring school performance for evidence-informed educational policy decisions



# Applying Messick's validity framework



# Content aspect



Content validity requires evidence of

- the relevance of measured (test) content
- of its representativeness for the construct
- Sources of potential invalidity are under-representation of the construct and construct-irrelevant variance

*Content validity in the context of school inspection*

- Does school inspection assess the relevant and representative aspects?
- Do assessment instruments reflect the conceptual framework of reference?

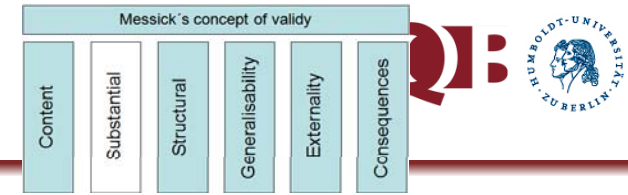
*Open questions:*

- Is the sample of a school's reality as assessed by school inspection relevant and representative for school quality and instructional quality?
- On what rational basis can standards of good school and instructional quality be established?

*Potential validation strategies*

- Content validation of quality frameworks (Scheerens et al., 2005)
- Establishing standards in formal standard setting procedures

# Substantive aspect



## *Substantial validity in the context of school inspection*

- Are the relevant processes assumed to affect school quality adequately represented in school inspection?

### On the classroom level

- Are classroom observations suitable for capturing the instructional processes influencing students' learning?

### On the school level

- Which attributes at the organizational level (such as school management, organization of instruction, school self-evaluation) contribute to improvements in instructional quality?

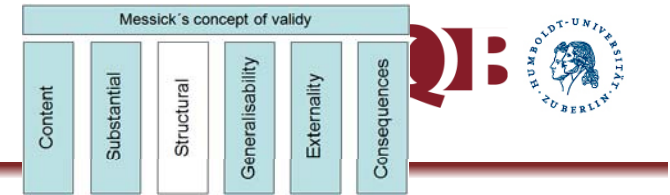
### *Open questions:*

- Is the school level at all the adequate aggregate level to reflect instructional quality?

### *Potential validation strategies*

- Multi-level approaches to integrate classroom level with school level processes (cross-level effects)

# Structural aspect



Does the measurement model conform with the structures of the construct?

## *Structural validity in the context of school inspection*

- Assignment of indicators of school quality to quality dimensions as described in the quality framework should be reflected empirically in the relationships between actually assessed variables.

## *Open questions:*

- Is each of the computational and aggregational steps made during an inspection evaluation sound?

## *Potential validation strategies*

- (Confirmatory) dimensional analysis
- Reliability analysis



## Structural aspect:

Is it sound to combine quality ratings into an overall score?

<i>Quality Dimension</i>	<i>N</i>	<i>n<sub>item</sub></i>	<i>α</i>
Transparent performance requirements	362	4	.19
School co-operation	368	4	.19
Instructional organisation	363	3	.27
Internal school curricula	338	7	.41
Classroom management	368	3	.45
Class and work environment	365	5	.45
Diagnostics and individual support	365	4	.46
Professional development	327	5	.47
Satisfaction	357	6	.49
Active involvement in school life	363	5	.51
Quality improvement through evaluation	362	5	.55
Active learning process	368	4	.58
Goal-oriented learning process	366	6	.58
School development plan	229	4	.60
Quality management	360	6	.72
Management responsibility	363	5	.77

## Average Cronbach's $\alpha=0.51$

*Note.* Low intercorrelations can also result from the sometimes extremely low variance in individual indicator evaluations

# Structural aspect

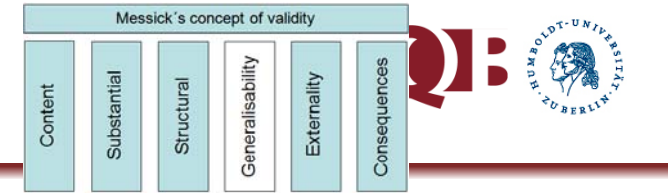
## Exploration of the dimensionality of inspection results



<i>Factor 1</i>	<i>Factor loadings</i>	<i>Dimension as defined in quality framework</i>
School development plan	.73	6: Goals and strategies of quality improvement
Quality improvement through evaluation	.69	6: Goals and strategies of quality improvement
Internal school curricula	.59	2: Teaching and learning – Instruction
Professional development	.48	5: Professionalism of teaching staff
Quality management	.46	4: School management
Transparent performance requirements	.41	2: Teaching and learning – Instruction
<i>Factor 2</i>		
Class and work environment	.80	2: Teaching and learning – Instruction
Classroom management	.79	2: Teaching and learning – Instruction
Active learning process	.64	2: Teaching and learning – Instruction
<i>Factor 3</i>		
Satisfaction	.76	1: Results of the school
Instructional organisation	.72	4: School management
Management responsibility	.61	4: School management
Diagnostics and individual support	.58	2: Teaching and learning – Instruction
Active involvement in school life	.58	3: School culture
<i>Factor 4</i>		
Goal-oriented learning process	.86	2: Teaching and learning – Instruction
<i>Factor 5</i>		
School co-operation	.81	3: School culture

*Note.* A principal component analysis with subsequent oblique rotation yielded 5 factors with an eigenvalue of >1 and an explained variance of 57% overall.

# Generalisability aspect



## *Generalisability*

- The extent to which research findings can be applied to settings other than those in which they were originally applied.
- Relates to generalisations of test results across different points in time, situations and evaluators.

## *Generalisability in the context of school inspection*

- Are the lessons chosen representative for the instructional “culture”?
- To what extent depend results of inspections on the inspectors themselves?
- How open to manipulation are the results of school inspection?

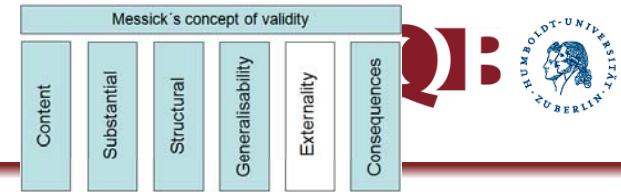
## *Open questions:*

- What are the main construct-irrelevant context factors that might threaten the generalisability and therefore validity of the inspection results?

## *Potential validation strategies*

- Interrater reliability of inspectors (de Jong & Reezigt, 2007)
- Multifaceted Rasch models (Pietsch & Tosana, 2008)

# External aspect



External validity concerns the relationships between test results and external criteria.

## *External validity in the context of school inspection*

- Does the proficiency of students develop more favourably in a school with strong process qualities as evaluated by the school inspection than in a comparable school with weaker attested process qualities?

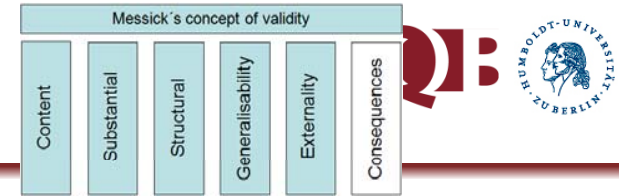
## *Open questions:*

- What are the expected effects (effect size, time lag of effects) of inspection results feedback on a schools performance?
- What kind of performance data are needed to evaluate the effects of school inspection

## *Potential validation strategies*

- Linking the results of school inspections to longitudinal data on students' performance trajectories
- As an approximation: Linking cross-sectional data of state-wide assessments to school inspection data across years.

# Consequential aspect



The aspect of *consequential validity* relates to whether the diagnosis has had the desired effects and whether there have been any unintended effects.

## *Consequential validity in the context of school inspection*

- Does the inspectors' feedback report actually lead to school and instructional improvement?
- Are there unintended side-effects?

## *Open questions: Extant research is scarce and inconclusive*

- Matthews & Sammons (2004): Study conducted by Ofsted - school inspections do improve school quality
- Cuckle & Broadhead (1999): undesirable side-effects of inspections, such as extreme pressure on staff and school management in the lead-up

## *Potential validation strategies*

- Comparing the organisational development in inspected vs. not-inspected schools

- Theory to explain the different effects of school inspection of Ehren & Visscher (2006):

Feedback should be given differently depending on the type of school :

- for *low innovation capacity schools* it should include instructions for action.
- for *high innovation capacity schools* only strengths and weaknesses should be reported to promote an independent development.

- Research questions::

Feedback should be given differently depending on the type of school :

- How do school principals and teachers (department leaders) perceive school inspections and feedback from inspection reports?
- Can we identify types of reaction patterns to inspection?

- ➔ Data base: school principals teachers from  $N=391$  schools that were inspected in school years 2006/07 und 2007/08

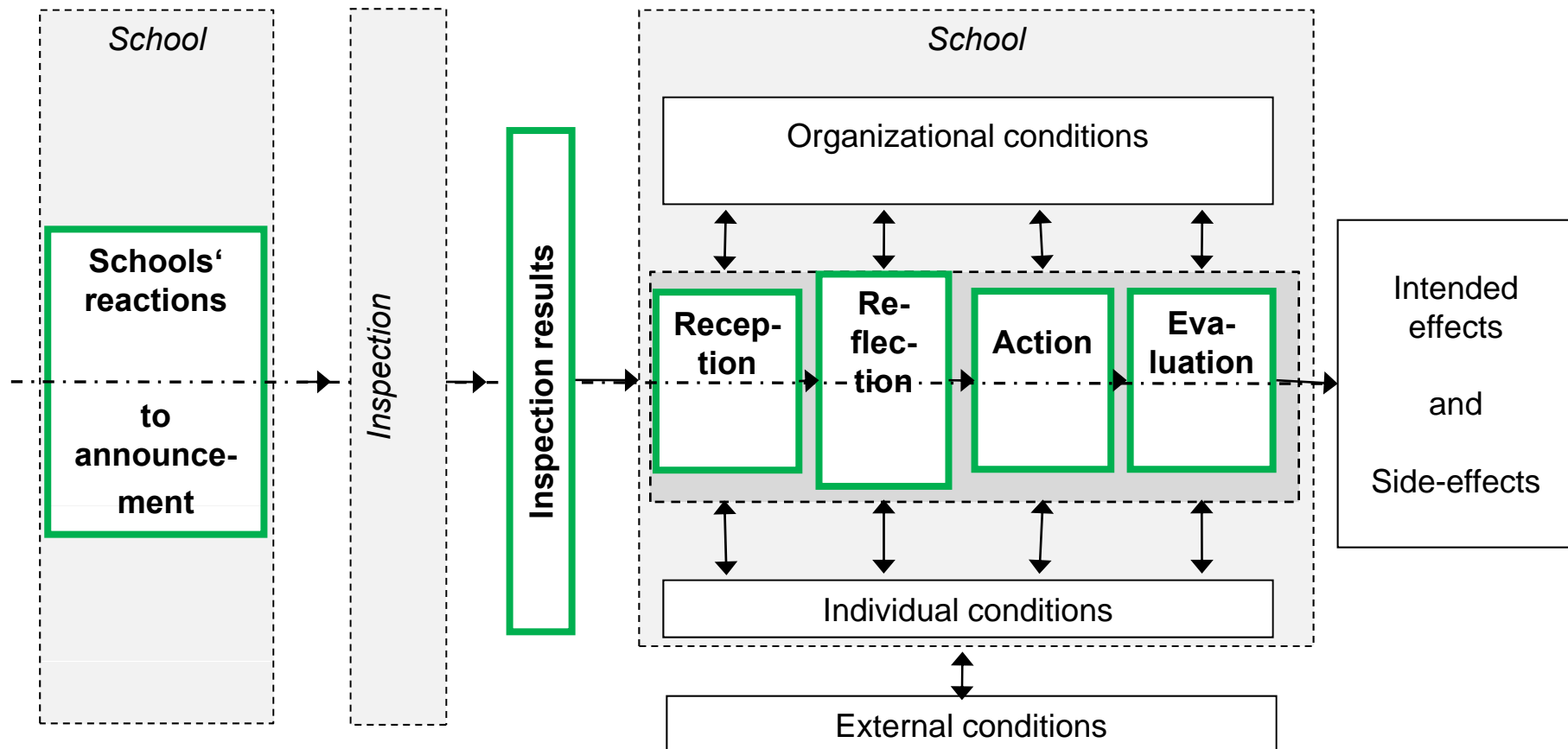
	Berlin		Brandenburg		Overall	
	absolute	in%	absolute	in%	absolute	in%
<b>School principals</b>	143 of 283	50,5	173 of 278	62,2	316 of 561	<b>56,3</b>
<b>Teachers</b>	412 of 1132	36,4	660 of 986	66,9	1072 of 2118	<b>50,6</b>

- ➔ Non-responder analysis yielded no evidence for a biased of self-selection process with respect to school level achievement data and overall inspection result.
- ➔ Schooltypes of feedback use from inspection were identified by Latent Class Analysis (LCA).

# Theoretical background

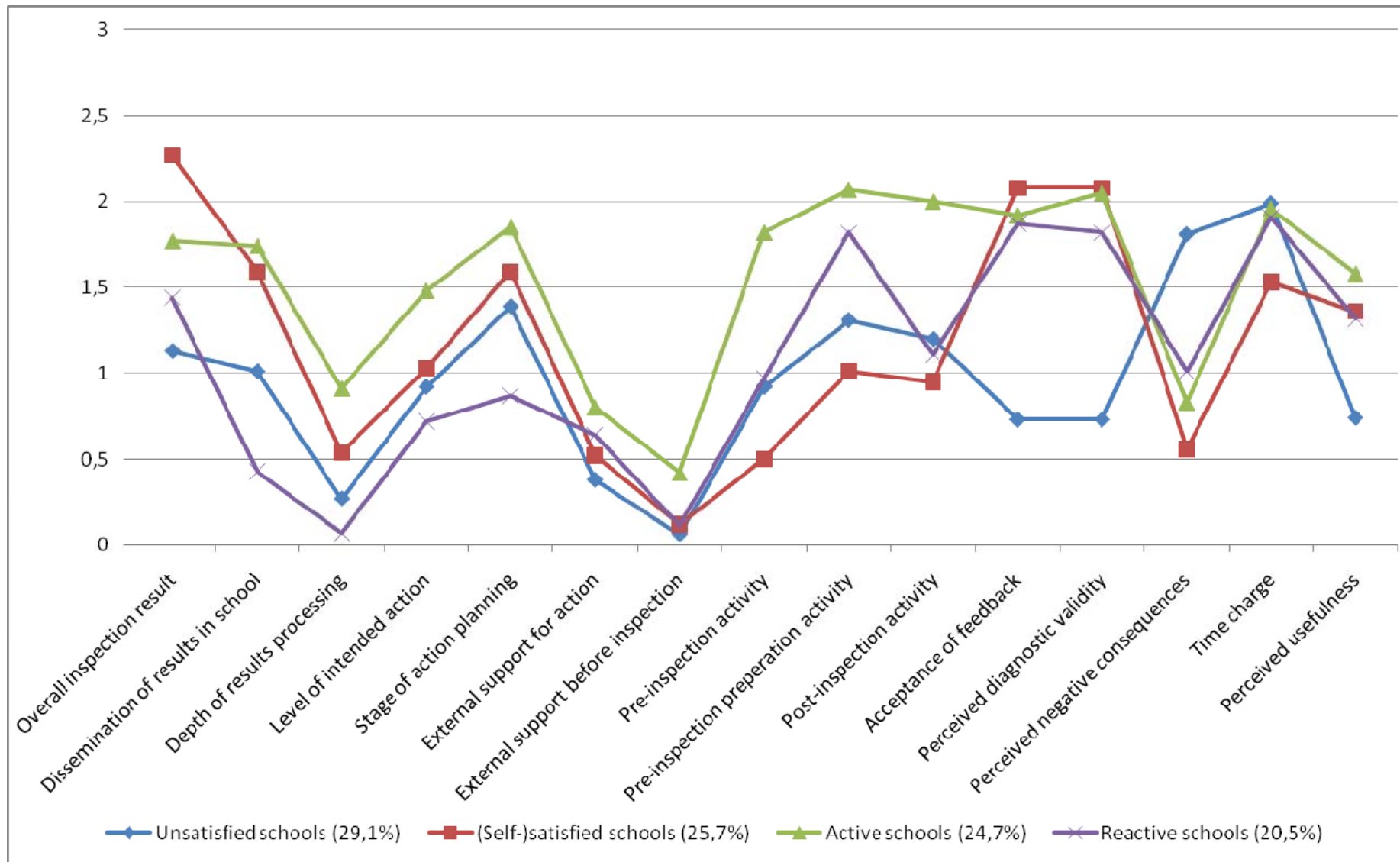
Inspectorate as a feedback system with a focus on school processes

Descriptive model based on Helmke & Hosenfeld (2005), Ehren & Visscher (2006) and Sommer (2009)





# Results of LCA: 4 classes

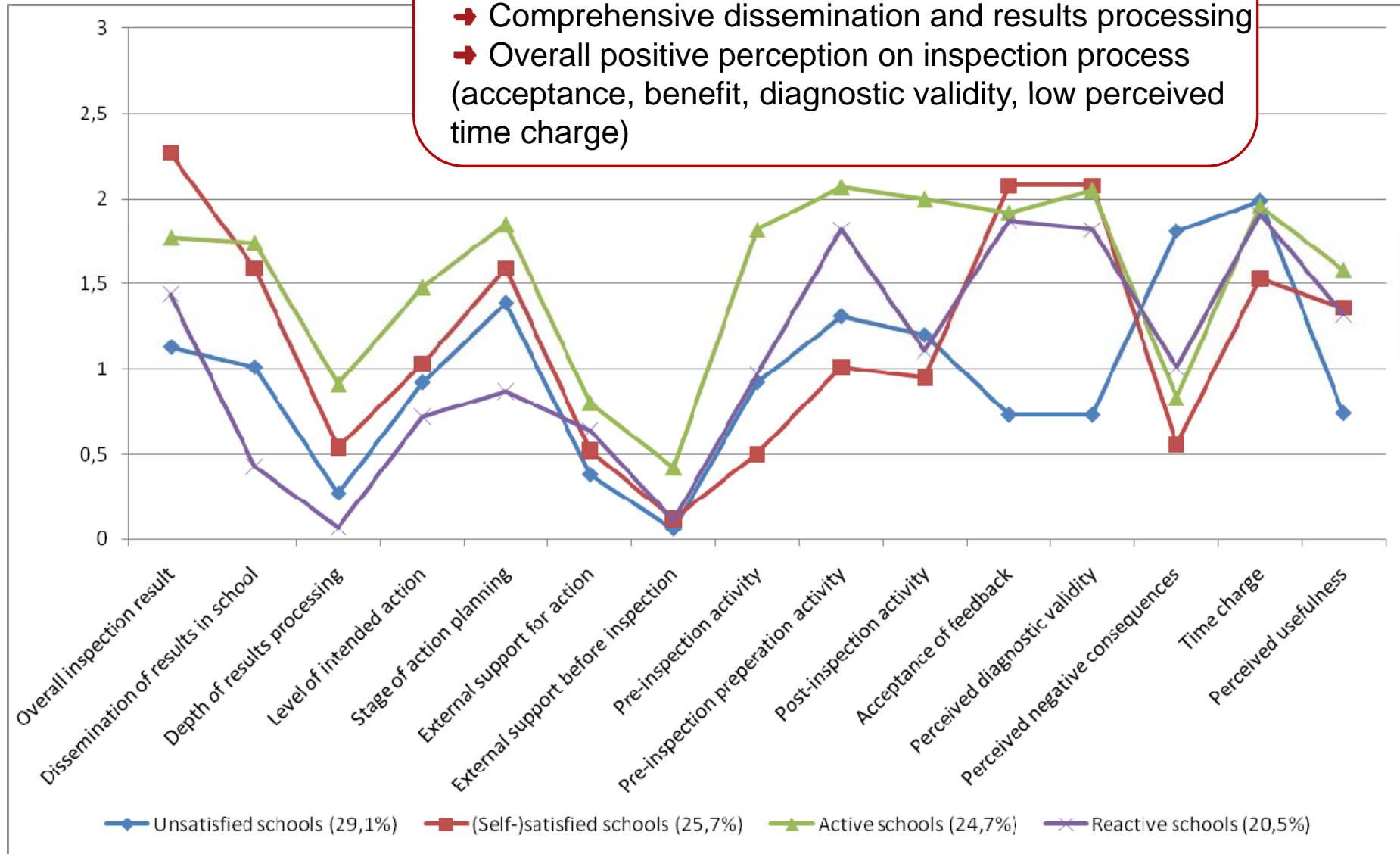


# Results of LCA: 4 c



**Schooltyp: „(Self-)satisfied” Schools (26%)**

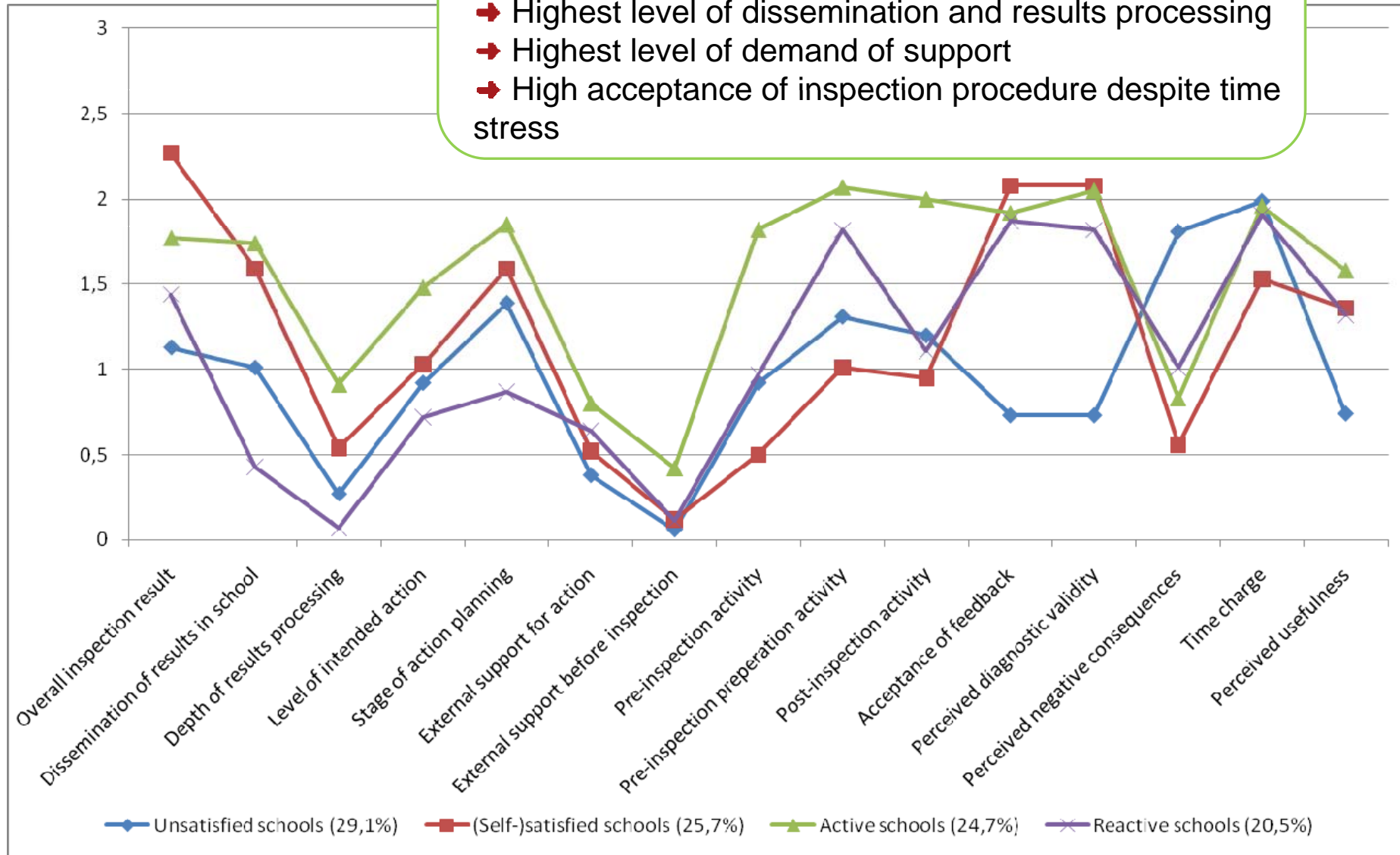
- ➔ Best overall inspection result
- ➔ Low level of activity
- ➔ Comprehensive dissemination and results processing
- ➔ Overall positive perception on inspection process (acceptance, benefit, diagnostic validity, low perceived time charge)



# Results of LCA: 4 cla

## Schooltype: „Active” Schools (25%)

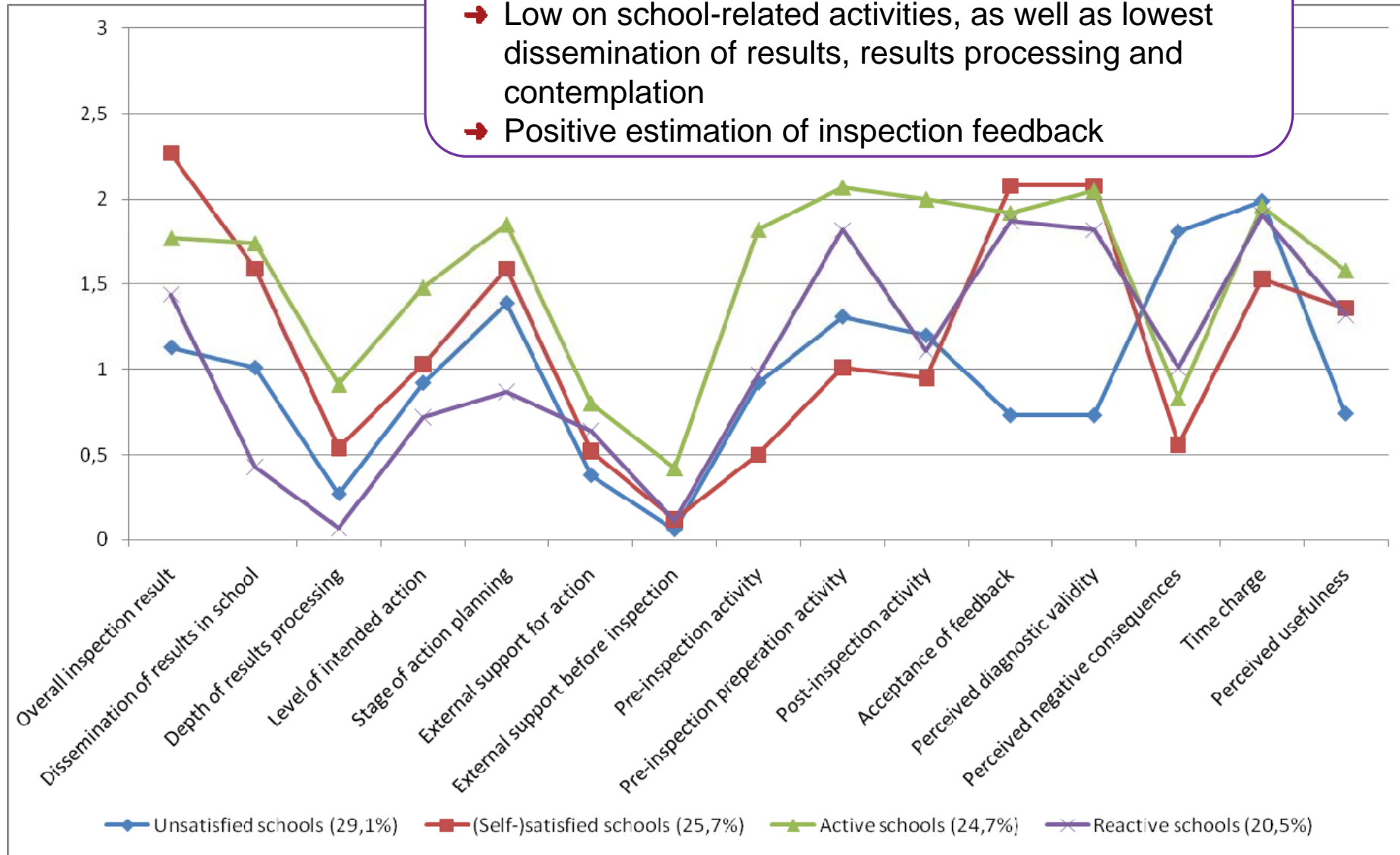
- ➔ Good overall inspection result
- ➔ High self-reported activity level
- ➔ Highest level of dissemination and results processing
- ➔ Highest level of demand of support
- ➔ High acceptance of inspection procedure despite time stress



# Results of LCA: 4 classes

**Schooltype: „Reactive” Schools (21%)**

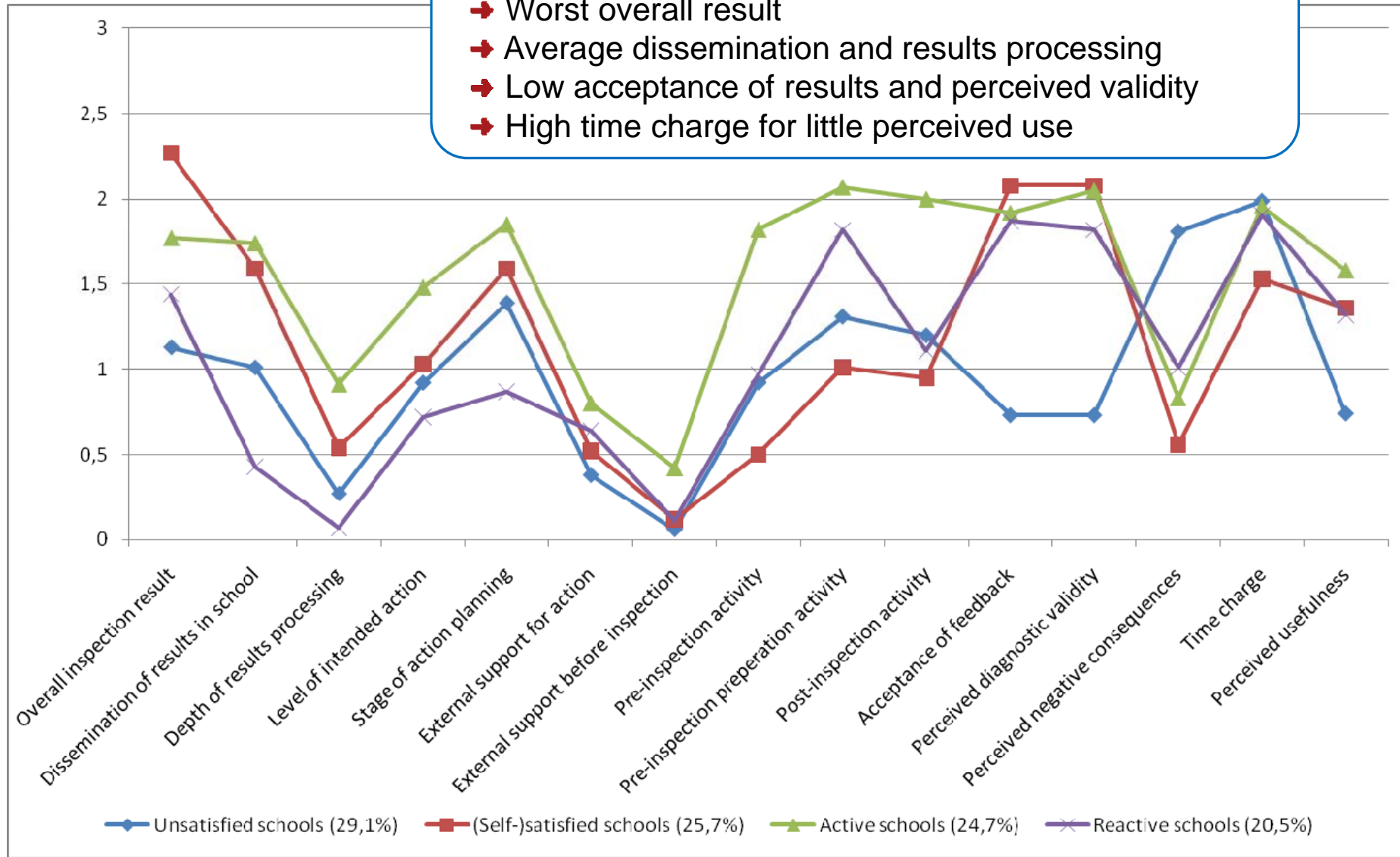
- ➔ High on pre-inspection preparation activity
- ➔ Low on school-related activities, as well as lowest dissemination of results, results processing and contemplation
- ➔ Positive estimation of inspection feedback



# Results of LCA: 4 classes

**Schooltype: „Unsatisfied” Schools (29%)**

- ➔ Worst overall result
- ➔ Average dissemination and results processing
- ➔ Low acceptance of results and perceived validity
- ➔ High time charge for little perceived use





# Results of LCA: 5 classes

**Schooltype: „Unsatisfied” Schools**

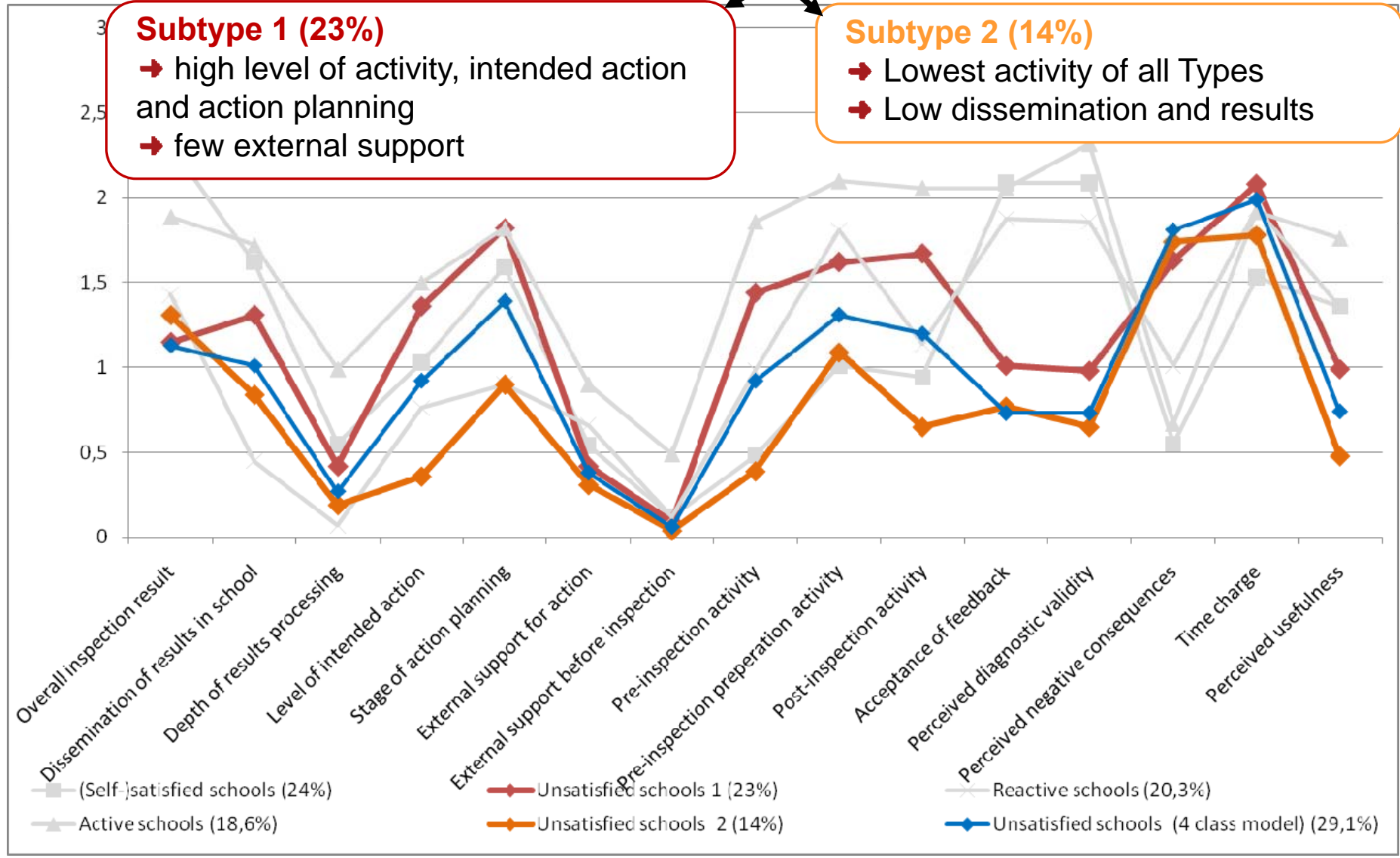
- ➔ Worst overall result
- ➔ Negative perception of inspection process

**Subtype 1 (23%)**

- ➔ high level of activity, intended action and action planning
- ➔ few external support

**Subtype 2 (14%)**

- ➔ Lowest activity of all Types
- ➔ Low dissemination and results



## Summary & Recommendations

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- School inspection is implemented in all federal states of Germany and many other countries.
- Results of school inspection are supposed to drive processes of school improvement.
- However, applying Messick's concept of validity to school inspection uncovers several unresolved questions about the soundness of the inferences drawn from inspection results.
- Future cooperation between educational administration staff and researchers should strive to reconcile scientific rigor in quantitative assessment with the sensitivity of experienced inspection personnel.
- Emphasis should be placed on measurement models first, followed by evaluation of structural hypotheses to validate school inspection results
- From a strategic point of view consequential aspects of validity must be addressed with priority in order to gain acceptance in schools.



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Thank you for your attention!



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